



Quality Policy

(01 January 2025, version 5)

Driven by the mission to be the “Best of Class”, Jumbo aims for a continuous improvement in the way of working, and to meet customer requirements and enhance their satisfaction with our overall service by operating all of our processes under controlled conditions. By working to our high quality and safety standards we are able to guarantee the expected results for our client, controlling our own risks and those of our clients' operations

This policy is deployed through our Quality Management System, Jumbo Management System (JMS), which has been established, documented and implemented to fully conform to ISO 9001:2015.

Our JMS is maintained and continually improved through the setting, monitoring and reviewing of our quality objectives, data analysis, internal auditing, disciplined problem solving, corrective and preventive actions, physical and human resource requirements, and management reviews.

Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an on-going basis.

Personnel are provided with instruction to assure their understanding of the company quality policy and training/coaching to enable them to competently carry out their work. They are given access to the JMS and are made aware of relevant procedures and/or job instructions.

The necessary infrastructure and work environment is provided and maintained to ensure compliance with regulatory and law requirements.

We are committed to fostering close relationships with customers and we strive to meet the expectations of other interested parties and stakeholders. We assure that we exchange quality learning with our JSA partner SAL, and relevant industry associations.

Our Quality Policy and JMS is active endorsed by our top management and cascaded to all departments and vessels by demonstrating commitment and leadership. We will hold senior managers and senior officers fully accountable for QA performance within their scope of responsibility. All staff is expected to advocate adherence to the JMS and intervene in case of deviations. Regular management reviews are established to guarantee continuing suitability, efficiency and effectiveness.

This Policy is communicated throughout our organization along with the importance of meeting statutory, regulatory and client's contractual requirements or even above these requirements.

Peter de Bree
Chief Executive Officer

Schiedam, 01 January 2025

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